

## **Baltimore Jewish Community COVID-19 & Flu Testing**

### **Obtaining Your Results**

#### **1. PCR (24-36 hr) Tests**

Results are usually available within 24-36 hours. In the winter months, results from **Thursday night** testing will usually NOT be available before Shabbos.

Morning PCR tests are only sent to the lab at night, so results will not be available the following day at the earliest.

If you chose to be tested for covid and flu, the flu panel usually takes longer to process than covid. If the portal shows “pending”, the covid results may still be available by contacting the lab per below.

You can access your results here: <https://results.accureference.com/patientportal/index.html>

You will need to click on “I DO NOT HAVE AN ACCESS CODE” in order to obtain one. You will use the Name, DOB and cell number you listed on the lab form you completed.

You will not be able to access the patient portal until the results are loaded. If you try to access the portal prior to the upload of tests, a pop up will show with “The information you entered does not match with the information we have in our system”.

If you are having difficulty accessing the patient portal after 48 hours please call 908-474-1004, then press 1 and then 1. If you still have an issue, you can email the lab directly at [Shimon.lobel@accureference.com](mailto:Shimon.lobel@accureference.com) or [DARIA.LAVER@accureference.com](mailto:DARIA.LAVER@accureference.com)

For any other questions relating to the testing, email [jcomm.covidtest@gmail.com](mailto:jcomm.covidtest@gmail.com)

Note: If you were tested with a rapid and were positive, they will NOT also run a PCR test.

#### **2. Rapid Testing Results**

If you took a rapid test, you should receive a call with your results in 2-3 hours. If you did not receive a call, you can email [rapidtesting@hatzalahbaltimore.org](mailto:rapidtesting@hatzalahbaltimore.org) or you can call 443-961-7285